Total Quality Management in Education

Required Courses

Why Choose the Total Quality Management in Education Certificate Program?

The Advanced Certificate in Total Quality Management for Education is centered around the principles of total quality management (TQM) and the Malcolm Baldridge National Quality Award Criteria for Educational Programs. This comprehensive certificate is designed to provide an in-depth knowledge of TQM principles, the Baldridge Award Criteria, and an understanding of how to conduct an assessment using the Baldridge criteria. The focus of the four certificate courses is an understanding of the value that Baldridge brings to your organization and how to use the Baldridge Award Criteria for Education as a change management tool. With a focus on strategic goals and indicators, this certificate offers school leaders an approach to help guide district, school and classroom improvement planning.

Admission Requirements

Must be enrolled in a degree granting program of a BS or Master degree.

This program can be used as part of the Career and Technical Education Doctorate program at Western Michigan University. [https://www.wmich.edu/leadership/academics/ed-leadership/doctor/wed](https://www.wmich.edu/leadership/academics/ed-leadership/doctor/wed)

Graduation Requirements

An average GPA of 2.0 or higher is required in the course(s) designated for the certificate.

More Information

College of Education & Human Services
School of Education
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Ferris State University
1349 Cramer Circle
Big Rapids, MI 49307-2737
Telephone: (231) 591-5361

ADA compliant checksheets are being developed for the 2019-2020 Catalog. If you would like to request an ADA compliant checksheet before the 19-20 catalog is published, please send your request to: FSUCurriculum@ferris.edu